#### Welcome to:

# **VERS-CATT** Leader Orientation Webcast



1200 – 1330 Central Time

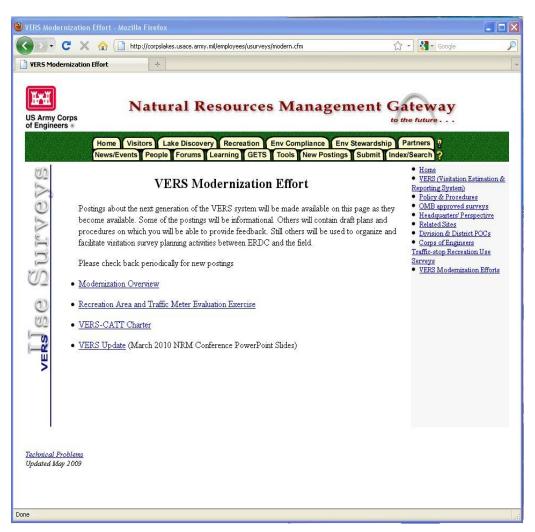
Discussion Leaders: Richard Kasul and Sam Franco (ERDC)

- To access the audio, please dial 1-xxx-xxxx, passcode xxxxx.
- For technical problems, please call 601-634-4397.
- Click View, then Full Screen Mode for a full screen view.

#### **Web Conference Etiquette**

- Press mute button or \*6 on your phone to reduce background noise. To talk, release the mute button or press \*6 again.
- Please do not put your phone on hold at anytime during the conference—the background music will be distracting to all.

# VERS Modernization Material on the NRM Gateway



#### **Getting There:**



# Purpose of Webcast

- Introduce the VERS Coach, Assist, and Train Team (VERS-CATT) concept.
- Explain how the VERS-CATT will support visitation monitoring and reporting.
- Describe your role as District VERS-CATT Leader
- Discuss initial VERS-CATT activities

# **Current Situation**

#### **Corps Visitation Monitoring Philosophy**

- Each project establishes and operates it's own monitoring program
- ERDC provides tools and guidance and maintains the visitation statistics reported by projects

#### **VERS Realities at Many Projects**

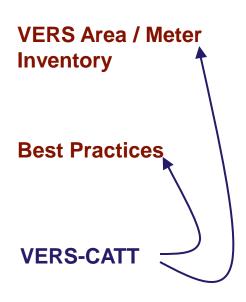
- Visitation monitoring is one of many project responsibilities
- It is seldom a high priority
- It often administered by the least experienced ranger
- VERS knowledge has been lost over time

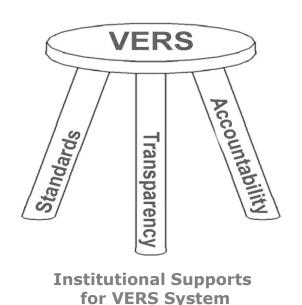
# **VERS Modernization**

**Main Goal:** Sustainable improvement in consistency of visitation estimates from Project to Project.

#### Introducing:

- Transparency: Making visibly known what is currently being done.
- Standards: Clarifying the procedures and practices everyone should follow.
- Accountability: Ensuring procedures and practices adhere to established standards.





## **VERS-CATT- Overview**

#### What is the VERS-CATT?

- VERS: Visitation Estimation and Reporting System
- CATT: Coach, Assist, and Train Team

#### Goals of VERS-CATT

 Help projects achieve and sustain a high level of compliance with VERS Best Practices

#### What VERS-CATT will do

- Oversee monitoring activities at Projects within District
- Help projects comply with visitation monitoring Best Practices
- Work with ERDC to identify / resolve difficult monitoring challenges
- Annually communicate status of visitation monitoring in the District.

## **VERS-CATT Charter**

#### **Team Composition**

- District VERS-CATT Leader
- Members (1-3) to assist Leader, if needed
  - From District and/or Project
- Member from ERDC
- VERS-CATT Chair (chosen from District CATT Leaders)

# Natural Resources Management Gateway White Number of the Company of the Company

Charter is available on NRM Gateway VERS Modernization page

#### District VERS-CATT Leader

- Become the source of visitation monitoring expertise in your District
  - VERS system
  - Best Practices
- Role Within the District:
  - Work with Projects to improve visitation monitoring and reporting practices
  - Ensure that Projects comply with Best Practices
- Role Outside the District:
  - Work with ERDC to identify / resolve monitoring challenges
  - Annual Visitation Monitoring Assessment Report

# Role of VERS-CATT Leaders in Implementing Next Generation VERS

- Help Projects finalize VERS Area/Meter Inventory
- Participate in OMBIL PSA realignment
- Identify and oversee traffic meter realignments, where needed
- Help coordinate preparations for new surveys

# Role of VERS-CATT Leaders in Sustaining Visitation Monitoring Program Long-Term

- Ensure that VERS area / meter inventory data is complete and up to date
- Ensure VERS best practices are followed
  - Areas are appropriately metered
  - Metering re-assessed whenever changes at recreation area
  - Meters are maintained and operating
- In cooperation with ERDC, help projects resolve difficult visitation monitor / estimation issues
- Ensure new Project VERS people are trained in VERS procedures and practices
  - Monitoring / meter reading
  - Data entry
  - Meter maintenance / replacement
- Work through VERS-CATT Chair to:
  - Ensure consistent implementation of best practices from District to District
  - Improve efficiency and effectiveness of VERS
- Keep national program apprised of status of visitation monitoring in District
  - Periodic visitation monitoring assessment report

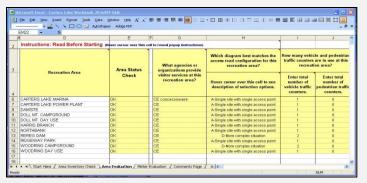
# First Major VERS-CATT Activity

#### Finalizing the Area/Meter Inventory Data



#### **Recreation Area Maps**

- Recreation area layout
- Visitor access points
- Monitoring device locations



#### **Project Workbooks**

- Provide area / meter facts relevant to visitation monitoring
- Identify visitation monitoring setup characteristics
- Identify PSA's to be re-defined in OMBIL
- Identify meters to be moved or adjusted
- Indentify situations posing special monitoring challenges

Why: Many submissions contain incomplete or inaccurate map / workbook entries

**How:** Train you to conduct face-to-face working meeting with Projects to complete and correct submissions

## Other To Do Items

1. Verify that all projects have submitted maps and workbooks





**VERS Area/Meter Exercise Page** 

Enter names of Project VERS POC's into SmartBook





**Project VERS POC Page** 

- 3. Send me a list of Projects reporting visitation directly into OMBIL, rather than into VERS
  - Send to <u>Richard.L.Kasul@usace.army.mil</u>
- 4. 1st Webcast in VERS Educational Series: Overview of Visitation Monitoring and Estimation

## The Initial Review

- In general the maps and notebooks were not as good as we had hoped for.
- We received a complete mixed bag.
- There were some good maps, but not nearly enough. Most maps had a majority of the required elements, but not all of them.
- Many of the workbooks were not complete. A lot of differences between the notebook and the maps were found.

## The Clean UP

 We tried direct Emails back to the projects followed up by phone calls.

 With thousands of maps and cross referencing the notebooks it became apparent that this was going to be a time consuming affair.

 We decided to try district workshops to determine if we could bring an entire district's maps and notebooks up-todate in a three day period.

# The Workshops

- Little Rock District March 2-4
- Nashville District May 25-27
  - Mobile District June 15-17

Each District provided a workshop space with Internet connection and the workshop was attended by the district VERS CATT member, someone from each project and an ERDC staff member.

After a review of mapping and notebook requirements project staff updated their data which was reviewed by the CATT member until meeting minimal requirements.

# The Next Step

- 28 Districts to process
- ERDC proposes to train the VERS CATT member for each district and have them conduct a three day work shop for their district.
- The VERS CATT workshop would take two days.
- Centrally located locations with one or two divisions at each workshop
- Total of four CATT workshops